



## Quality Policy Statement

CERA PRO BUILDING MATERIALS TRADING L.L.C quality policy is to achieve sustained and profitable growth by providing effective and efficient services which consistently satisfy the needs and expectations of our clients in the field of Construction & Maintenance services.

Our commitment is to drive all operations by adopting the following to achieve the quality objectives.

- Application of high standards of quality and professionalism in all areas/displaces of our business.
- Act with transparency, respect and honesty with clients, colleagues and any person or business with which we maintain a professional relationship.
- Abide by the statutory, regulatory and customer requirements.
- Implementing and maintaining a quality management system complying with ISO 9001:2015 requirements.
- Achieving our targets concerning budget, completion time and all requirements of our projects in accordance with the company contract/agreement with the client's.
- Develop our staff competences and skills and acquire new qualifications in order to enhance our role and to optimize projects at design and execution phases.

We establish and review our quality objectives through our performance indicators, management reviews and our client's feedback.

Quality objectives are communicated to all levels in the organization and reviewed periodically focusing on continual improvement of the quality management system.

CERA PRO BUILDING MATERIALS TRADING L.L.C is committed to improve its quality performance in accordance with the requirement of ISO 9001:2015

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